



## It's time for us to say farewell...

Wikispaces was founded in 2005 and has since been used by educators, companies and individuals across the globe.

Unfortunately, the time has come where we have had to make the difficult business decision to end the Wikispaces service.

### Why is Wikispaces closing?

Over the last twelve months we have been carrying out a complete technical review of the infrastructure and software we use to serve Wikispaces users. As part of the review, it has become apparent that the required investment to bring the infrastructure and code in line with modern standards is very substantial. We have explored all possible options for keeping Wikispaces running but have had to conclude that it is no longer viable to continue to run the service in the long term. So, it is with no small degree of nostalgia, that we will begin to close down later this year.

### When is Wikispaces closing?

To enable us to offer maximum support to customers off-boarding from Wikispaces we will be undertaking a phased shutdown approach. This will help us regulate the system load on the export tool as users depart from Wikispaces

### Scheduled Closure dates:

Classroom and Free Wikis end of service	31st July 2018
Plus and Super Wikis end of service	30th September 2018
Private Label Wikis end of service	31st January 2019

### Further information

**Users:** If you are a member of a Classroom, Plus or Super Wiki, please contact your Wikispaces organiser directly. The organiser can be found in the "members" section.

If you are a user of a Private label or Campus site, please contact your site administrator directly.

**Organisers:** If you are the organiser of a Classroom (or Free) Wiki, please click for More Help (<http://helpcenter.wikispaces.com/customer/portal/articles/classroom-and-free-wikis>)

If you are an organiser of a pay monthly or annually Plus or Super plan Wiki, please visit your Site Organiser area for further details.

**Administrators:** If you are an administrator for a Private Label or Campus site, you should have already received an email from us. Please visit your Site Administration area for further details.

Thank you so much for your support over the years.  
The Wikispaces team



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